

Shaping Senior Services

Join us as we follow the stories of three families who access Wesway's respite services. We'll be sharing Wesway's ability to respond to these families in a way which respects each of their unique family situations while also considering their individualized needs.

Before accessing respite services, many seniors struggle with accepting help since they have so often prided themselves on living a long life of independence with little or no help from social services. This pride in self-sufficiency is understandably threatened when their care giving demands make it imperative for them to seek help from others outside the home in order to continue supporting their family member.

To illustrate a range of personalized respite plans, we will walk the audience through our experiences with providing respite to three very different family scenarios. In so doing, the range and diversity of our respite service options for seniors will be explored. The material covered will address aging caregivers, serving the sandwich generation, and the use of both home-based and community-based service outreach.

Wesway provides respite to individuals across the lifespan. Of all the age groups we serve, we have found that the senior families are the ones whose needs change most rapidly and significantly. These changes usually involve increased respite care as the aging process unfolds. More often than not, we have found that crisis options are usually required. These emergency services should be readily available for those times when respite response needs to be available with little or no notice.

Wesway truly believes that families of seniors have the right to choose the type of service model that best fits their family. We also believe that they have the right to expect that the service is delivered in a way that respects their individual family beliefs and needs. This ideal is best met by truly listening to the family and by keeping ongoing and open communication with them to ensure that your service continues to respond to their needs which can change over time.